

FAQ

What is Klassiki?

Klassiki is a video-on-demand platform which is dedicated exclusively to cinema from Eastern Europe – including Ukraine, Russia, and the Baltics – the Caucasus and Central Asia. We are constantly working to expand the geographical and historical range of our collection.

Although it has been more than three decades since the fall of the Berlin Wall and the dissolution of the Soviet Union, the countries of the former socialist bloc of Eurasia are still often considered as a homogenous mass. In the face of Russia's invasion of Ukraine, it is more vital than ever to affirm and celebrate the diversity of this region, and to champion its subversive and progressive voices. These nations share aspects of a common history, but each is defined by its own struggles and aspirations. Uniting the cinema of this region on to a single platform, we aim not to reduce them to a single fixed unit, but to allow the true face of each to find a new audience in a reshaped world.

What is the Caucasus?

The Caucasus is a region between the Black Sea and the Caspian Sea with Turkey to its south and Russia to its North. The region is made up of Armenia, Azerbaijan, Georgia, and parts of Southern Russia.

What is Central Asia?

Central Asia is a region which stretches from the Caspian Sea in the west to China and Mongolia in the east, and from Afghanistan and Iran in the south to Russia in the north. The region is made up of the former Soviet republics of Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, and Uzbekistan.

Klassiki Film Library

Our library comprises the best of classic and contemporary cinema from the region, ranging from silent classics through to the communist era and into the 2020s. Klassiki members have full access to the entire library, which features over 100 films hand-picked by the Klassiki team.

Pick of the Week

Every Thursday, our team selects a new film to screen on the platform for 21 days. You can expect to see recent award-winners and international festival favourites without UK or US distribution.

Our Pick of the Week films aim to spotlight the most exciting contemporary talent from the region, from established voices like Radu Jude and Kirill Serebrennikov to rising stars like Kateryna Gornostai and Salomé Jashi.

Journal

Our Journal features interviews, articles, and essays from filmmakers, critics, and the Klassiki team, giving readers a fresh perspective on the historical and contemporary landscape of cinema from the region.

Where to find the Journal and library pages?

When visiting www.klassiki.online you can find our Journal and Library pages by selecting the named tabs at the top of the homepage.

Podcast

Hosted by our Head of Editorial, Sam Goff, the podcast has an open-ended format, allowing for a wide range of critical debate and enthusiastic championing of film both past and present. Sam's guests include filmmakers, film historians and scholars, programmers, producers, and critics, all bringing their experience to bear on the most important questions for the region and world cinema more broadly.

Where to find the Podcast

All episodes can be found on our website on the Podcast page. Each episode is available for streaming and download on all major podcast platforms, including Spotty, Apple Podcasts, Google Play, and YouTube.

Where is Klassiki available?

Klassiki is available in the UK and US only. We are currently working to expand our licence agreements and hope to be available in new territories very soon.

How much is Klassiki membership?

A monthly Klassiki membership is £9.99 and gives you access to everything in our Library, alongside our revolving Pick of the Week titles, exclusive cast and director Q&As, video introductions and any other additional content. You can also purchase an annual Klassiki membership for £71.99 per year, equal to £5.99 per month. A monthly membership in the USA is \$10.99, or \$94.99 for the year.

When you sign up for a monthly Klassiki membership, you get one week completely free to explore the platform. After 7 days, you will be charged the monthly price unless you cancel your membership.

Do you have group memberships for schools, universities or film clubs?

Yes! You can secure an annual membership for your academic institution and this is accompanied by study materials. Please contact us at info@klassiki.online

Why can't I see the Journal or Library page on the Klassiki app?

Klassiki uses Vimeo to provide our app functionality. Unfortunately this means that neither the LIBRARY or JOURNAL page are accessible on the app and in order to access those, you need to use a web browser and navigate to www.klassiki.online where you will find them as tabs on the header panel.

Do you offer concessions on the membership price?

We offer a discounted membership for students which you can access by getting in touch with us info@klassiki.online

How to gift a Klassiki membership?

Giftting a Klassiki membership is easy. Firstly, from the Klassiki homepage press Sign Up. Once on the page, you will see a section named Gift this subscription. From here you can choose how many months you would like to gift. After you have chosen, simply fill out the Gift and Payment details to the right and scroll down to Complete purchase. Then let us take care of the rest.

If you want to set the membership to be gifted on a certain date, just select your preferred option in the delivery date section of the gift details. If you are already a Klassiki member, please sign out of your Klassiki membership, using the logout button in your member area on the top right hand side of the page. Then follow the instructions above.

How do I cancel my membership?

You can cancel your membership at any time by heading to your member area, located on the top right hand corner of the Klassiki site. Under the SUBSCRIPTIONS tab you will see an option to CANCEL your subscription. Simply click through to unsubscribe.

How to re-subscribe

Re-subscribing to Klassiki is quick and easy. Start by logging into your Klassiki account with the email address and password used when signing up. Once you are logged in, head to the Members area by selecting the person icon in the top right on the homepage. Under your given name, you will notice a button that says Upgrade membership and from here you can renew your membership with the same account details.

How to enter a coupon code if you have been a member of Klassiki already

You need to enter your email address on the sign up page and then enter the coupon code.

How to enter a coupon code if you are new to Klassiki

From the homepage navigate to the Sign Up page. When filling out payment details you will see a box for Promo codes. When you enter a valid coupon code this will automatically take off the amount given from the coupon before completing your purchase.

How do I update my card details?

To update your credit card details, please click through to your member area, located on the top right hand corner of the Klassiki site. Under the SUBSCRIPTIONS tab, please click UPDATE to update your card details.

Is Klassiki on social media?

Yes! You can follow us on Facebook, Instagram and Twitter to stay updated on all the latest Klassiki news.

Is Klassiki on Letterboxd?

We now have a Letterboxd HQ where you can read reviews, look through our lists, and interact with our community. See the full range of our catalogue and watchlist the films you don't want to miss.

Why are some Klassiki films available on YouTube?

Klassiki agrees licences with all of our studio, filmmaker and archive partners to legally screen content on our platform. We are committed to fair pay, and as part of this we pay a licence fee to screen films on the platform. This is important to us to support the broader ecosystem of cinema from the region and to enable it to thrive.

While some of our studio partners release their films on Youtube, we have permission to host the films directly on our platform, ad-free and with newly commissioned subtitles.

Are the films subtitled or dubbed?

All the films on Klassiki are in their native language with English subtitles. To watch a film with subtitles, please click the 'CC' button on the bottom right hand corner of the video player.

Do you offer subtitling in other languages?

At the moment we only offer subtitling in English, but as our rights agreements expand to other territories, we plan to offer subtitling in other languages too. We are working hard to offer Russian subtitles on all our classic Soviet titles too.

Is Klassiki compatible with Smart TVs?

Use your favourite device to watch anywhere. Klassiki is now available on Amazon, Android, Roku® and Apple TV. You can also access Klassiki from your Smart TV by typing our URL www.klassiki.online into the internet browser.

Have a question not answered here?

If you have any other questions, queries or feedback please don't hesitate to get in touch with us on info@klassiki.online